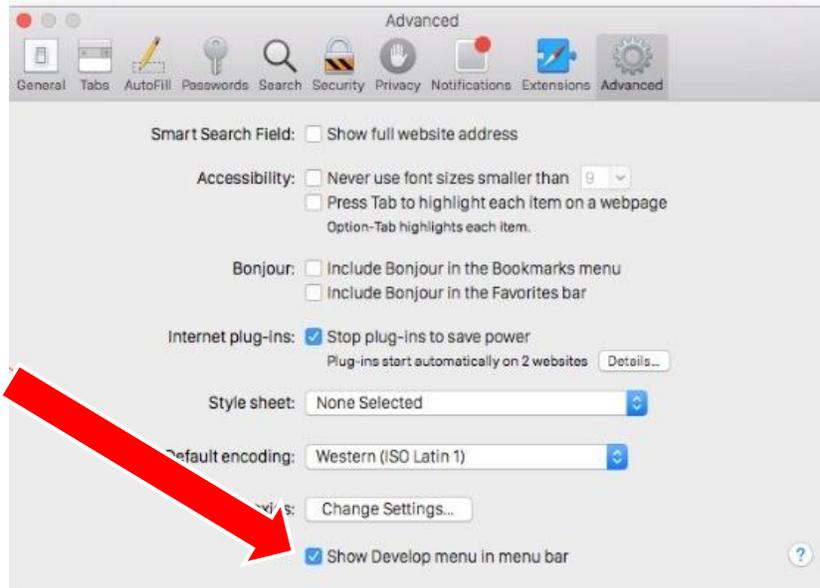
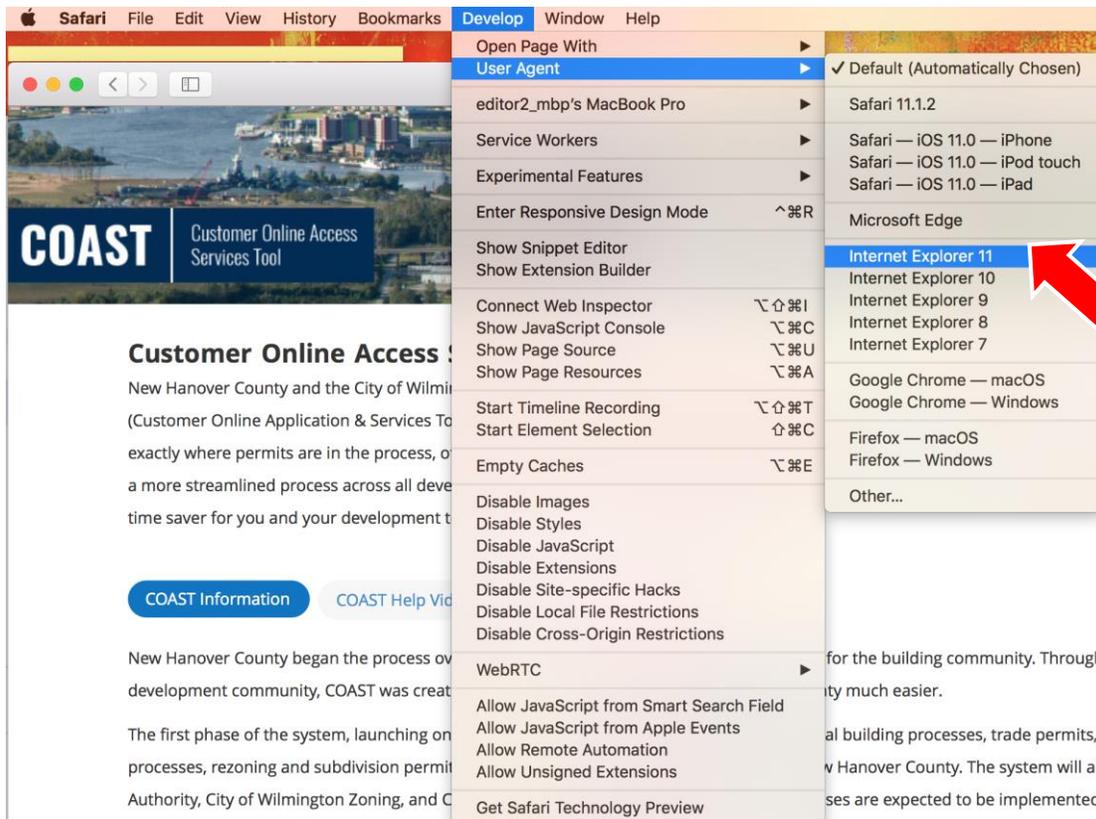


COAST requires Microsoft’s Silverlight technology to view eReviews files. These steps were proven successful viewing files on COAST using Safari version 11.1.2 and MAC OS version 10.13.6 and Silverlight for MAC downloaded from <https://www.microsoft.com/silverlight>

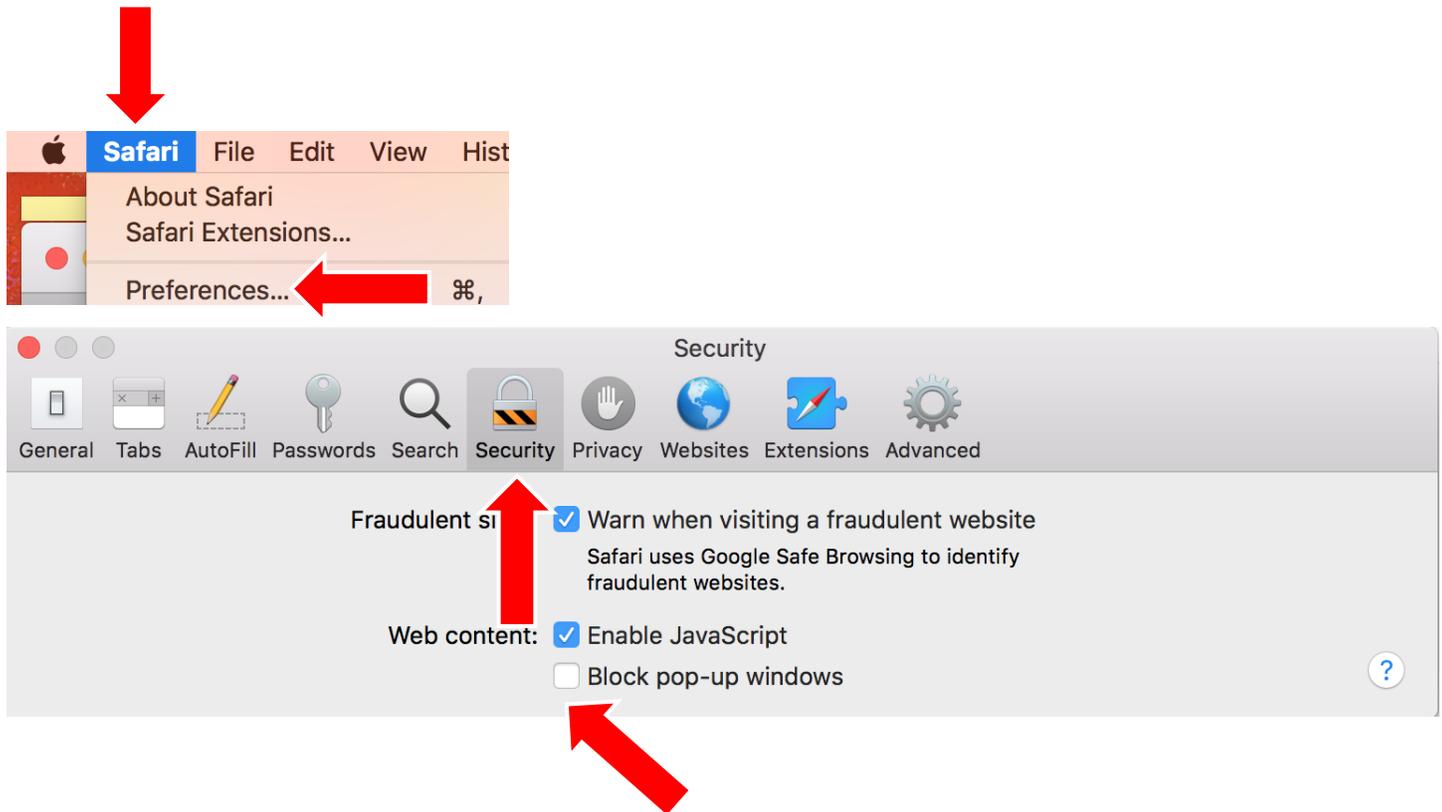
Step 1 – Open Safari to browse the internet and select ‘Preferences’, then ‘Advanced’, and check ‘Show Develop menu in menu bar’.



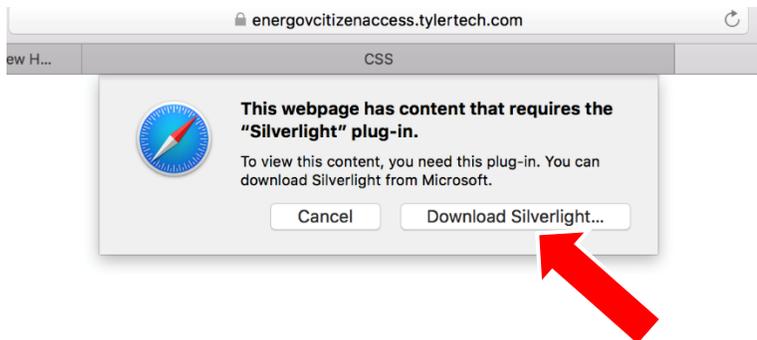
Step 2 - From Safari select ‘Develop’, then ‘User Agent’, and ‘Internet Explorer 11’.



Step 3 – Select ‘Safari’, then ‘Preferences’, then ‘Security’ and uncheck ‘Block pop-up windows’.



Step 4 – From the COAST site, select the eReviews file to view. A ‘Missing Plugin’ message may display and when selected, a pop up message should appear with the option to ‘Download Silverlight’.



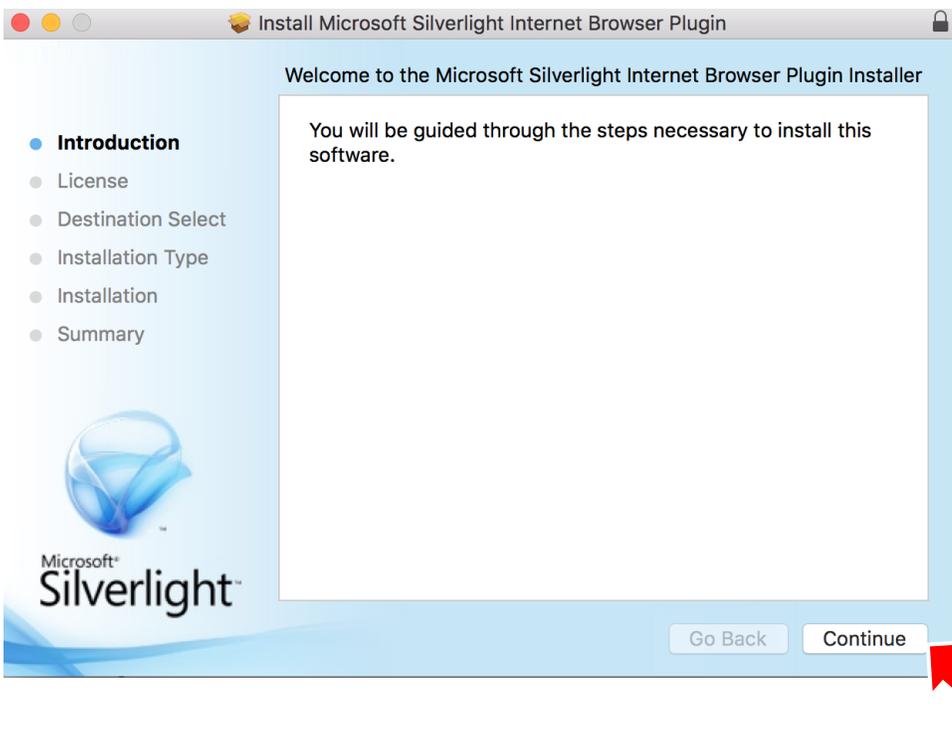
Step 5 – From the Microsoft site, brief instructions are provided (shown below) to download Silverlight for MAC.

### Download Silverlight

#### For Apple Safari users:

Once the download is finished, the browser will warn you that **Silverlight.dmg** contains an application. To proceed with the installation, click **Continue**.

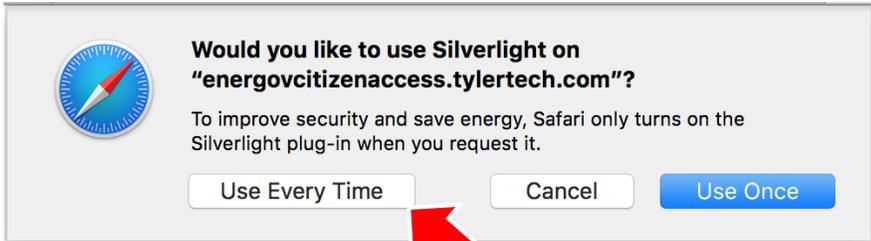
Once downloaded, select the silverlight.pkg file to initiate the Silverlight installation.



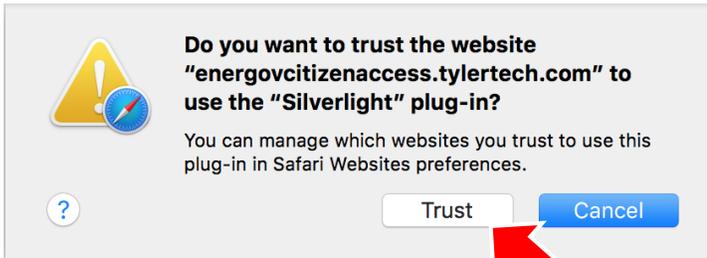
With Silverlight now installed, navigate to COAST and select the file to view. The 'Click to Use Silverlight' message may appear and should be selected.



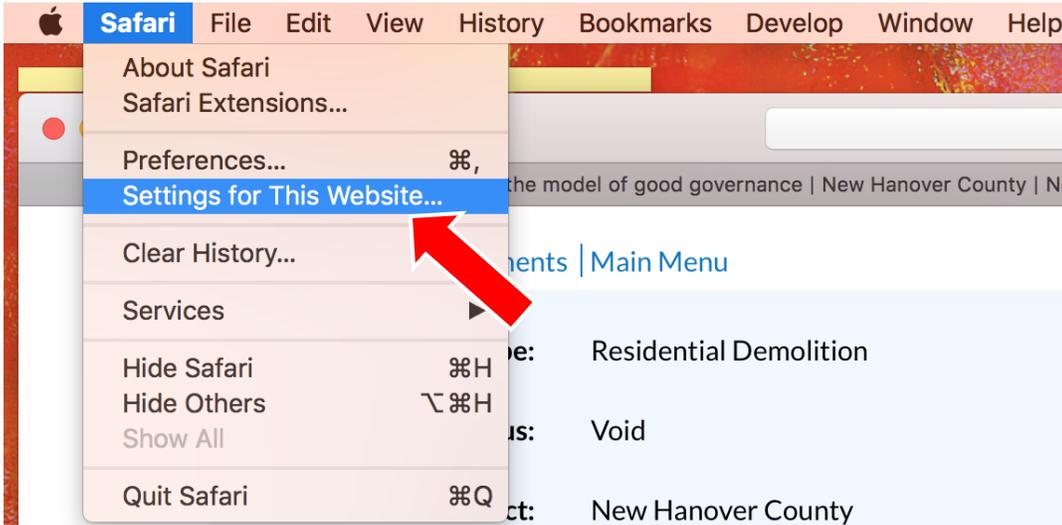
To use Silverlight with COAST select 'Use Every Time'...



...or a different message with an option to select 'Trust' may appear.



To verify the COAST website has been set to use Silverlight in the MAC Safari web browser, select 'Safari' then 'Settings for This Website...'



... and verify the drop down box is set to **Silverlight: On**.

