



NEW HANOVER COUNTY
FINANCE DEPARTMENT

To: All Respondents
From: Lena L. Butler, Purchasing Supervisor
Date: December 23, 2013
Subject: Award of RFP for Closed Captioning Services

New Hanover County sincerely thanks everyone for the time, effort, and expense of preparing and submitting a response to our request for **Closed Captioning Services**. After careful review of all proposals submitted, **CIS, Inc.**, has been selected as the successful respondent for award of contract. CIS, Inc., implementation approach as well as their proposed plan for necessary equipment pending our digital conversion set them apart from all other respondents making their proposal most advantageous to the County.

You will find the evaluation form attached for your review. Pursuant to NC General Statute Chapter 132, all proposals excluding any information marked "Confidential," are considered public record and available for public inspection. Consequently, proposals received in response to this RFP will be available for public inspection after execution of the contract/purchase order if the request is received in writing.

We appreciate all of you for taking the time to submit a proposal in response to our RFP, and in the event we have a similar project in the future, we hope you will consider partnering with us.

**CLOSED CAPTIONING SERVICES
SCORING SHEET**

FIRM'S NAME	Implementation Approach (20)	Staffing (20)	Experience (20)	Cost (30)	References (10)	Total Points
	12	20	15	30	10	87
Quick Captioning						
CIS, Inc.	20	20	20	25	10	95
ecaptions Global Captioning Solutions	5	20	10	*	10	45
Caption Reporters, Inc.	10	20	15	*	10	55
All proposals have been evaluated .						
CIS, Inc. submitted the proposals that is most advantageous to the County.						
*Unable to totally evalute cost because no equipment was listed.						